

### PARTNERS RESOURCE CONTACT LIST

Call 211 for immediate support

Call the warm line (203) 287-2460 Greater New Haven Area https://www.reachoutconnecticut.org

**Clifford Beers Care Coordination**— This service helps children and families get connected to the different types of services that the children and their families might need.

Contact	Telephone
Yolanda López	203-777-8648 Ext. 2224

#### New Haven Public Schools Technology Support for Families

Agency/Service	Telephone/Website	Notes
Classwork		Issues related to classwork, reach out to the
		teacher and the school
Google Classroom,	http://familyhelp.live	Make an appointment for assistance at the
Google Meets,		website
Google Password		
Reset or related		
applications		
NHPS Family	475-220-1900	For all other matters, call and leave a message,
Support Call Center	nhps.net	someone will return your call within 24 hours
		We also encourage parents to visit the schools
		website for the most up to date information,
		school calendar and district headlines.



### **Community Technology and Other Services**

Agency/Service	Telephone/Website	Notes
Tech4Teens	www.cfalct.org/tech4teens	We are excited to share that Tech4Teens is still meeting weekly as a club! Registration is open!
		Tech4Teens has kicked off with meeting Tuesdays from 3pm to 5pm
		We will be adding days based on student interest and feedback.
Community Learning Hub	https://tinyurl.com/yyc2s4dc	
Adult Education Programs for High School Diploma and English for English Language Learners	475-220-8220 www.nhaec.org	Do you or someone you know want to return to school and receive a high school diploma, improve the English language or receive citizenship? Registration is open for online classes. Chromebooks available to borrow for registered students- first come, first serve basis. Visit the website to register for classes, which include high school credit (day and evening classes), GED, ESOL and citizenship. Free for New Haven residents. Call if you need support registering or have questions.

#### **City of New Haven Departments/Services**

Agency	Telephone/Website	Notes
New Haven Health Department	203-946-4949	Emergency line
Fire Department	203-946-6300	Non-emergency line
Police Department	203-946-6316	Non-emergency line
Unemployment	www.filectui/com	For questions about
Connecticut Department of Labor		unemployment insurance
		benefits, visit the website



**NEW HAVEN PUBLIC SCHOOLS** 

Call for Support @ 475-220-1734 NHPS OFFICE of Youth, Family & Community Engagement

### Food Assistance New Haven

Agency	Address	Telephone	Date-Time	Notes
Believe in Me	427 Dixwell Ave	203-772-2771	3 <sup>rd</sup> Thursday of the	
Empowerment			month	
			4pm to 6pm	
Bethel AME Church	255 Goffe St	203-865-0514	3 <sup>rd</sup> Saturday of the	
		203-915-2947	month 10am to 12noon	
Breakthrough	596 Winchester	203-691-9296	4 <sup>th</sup> Tuesday of the	
Church and Life	Ave	203-031-3230	month	
Kingdom Ministries	Newhallville		4pm to 6pm	
geeneer	Substation			
			3 <sup>rd</sup> Saturday of the	
	481 Shelton Ave		month	
			12noon to 2pm	
Cathedral of Higher	155 Grand Ave	203-776-7676	2 <sup>nd</sup> Saturday of the	
Praise			month	
			9am to 10am	
Centro San José	290 Grand Ave	203-777-6771	Last Friday of the	
			month	
Christian	168 Davenport Ave	203-777-7848	9am to 12noon Monday to	Walk-in
Community Action		203-111-1040	Wednesday	registration T:
			9:30am to 11:45am	2pm-3pm.
			2pm to 3:45pm	-6
				Visit limit to once
			Thursday	per month; priority
			10am to 11:45am	to families with
				children and
				people who are
			— I I 4th	elderly or disabled.
Christian Love	154 Derby Ave	203-927-6039	End and 4 <sup>th</sup>	
Center- West River			Thursday of the month	
			4pm to 6 pm	
Community Baptist	143 Shelton Ave	203-562-7060	1 <sup>st</sup> Wednesday of	
Church			the month	
			10am to 11 am	



**NEW HAVEN PUBLIC SCHOOLS** 

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NHPS OFFICE OF YOUTH, FAMILY & COMMUNITY ENGAGEMENT

Agency	Address	Telephone	Date-Time	Notes
Door of Salvation	3 Arch Street	203-691-5608	3 <sup>rd</sup> Tuesday of the	
Church			month	
			10am to 11 am	
Downtown Pantry	311 Temple St	203-624-6426	Wednesday	
			2pm to 3 pm	
Glorified Deliverance	605 Dixwell Ave	203-624-4175	4 <sup>th</sup> Saturday of the	
			month	
			11am to 1pm	
Iglesia Jehovah Rohi	577 Howard Ave	203-605-8060	3 <sup>rd</sup> Wednesday of	
			the month	
			10am to 12noon	
Immanuel	1324 Chapel St	203-777-8744	4 <sup>th</sup> Saturday of the	
Missionary Baptist			month	
Church			8am to 9:30 am	
Jewish Family	1440 Whalley Ave	203-397-0796	Wednesdays and	By appointment
Services			Thursdays	only
			9am to 12 noon	
Liberty Educational	47 Elizabeth St	203-691-9494	2 <sup>nd</sup> and 4 <sup>th</sup>	New Haven
Service Center		203-606-1905	Saturday	residents only,
			1pm to 3 pm	must call Friday
				after 2pm to make
				an appointment
Loaves and Fishes	57 Olive St	203-562-2691	Saturdays	
			9am to 10:30 am	
Mount Hope	565 Dixwell Ave	203-785-0656	Two Fridays a	Call for schedule
Recovery Center			month	
			5:30pm to 6:15pm	
New Flame	1375 State St	203-843-8831	3 <sup>rd</sup> Thursday of the	
Restoration			month	
			5:30pm to 7pm	
New Haven Church	16 Gem St	203-777[2992	2 <sup>nd</sup> and 3 <sup>rd</sup> Friday	
of Christ			of the month	
			11am to 12:30pm	
Salvation Army -	450 George St	203-624-9891	Mondays,	
New Haven Corps	_		Wednesdays, Fridays	
			9:30am to 11:30am	



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Address Date-Time Notes Telephone Agency New Haven Inner 410 Howard Ave 203-479-0056 Last Saturday of City Enrichment the month Program-Hill 11am to 1pm Substation New Haven Inner 410 Howard Ave 203-479-0056 Last Saturday of the month City Enrichment Program-Hill 11am to 1pm Substation Second Star of Jacob 185 Chapel St 203-776-9603 Last Tuesday and Thursday of the month 9:30am to 11am 930 Dixwell Ave 1<sup>st</sup> and 3<sup>rd</sup> Friday 203-562-5700 St. Ann's of the month 9am to 11am Monday-Friday 11:30am to 12:30pm 2<sup>nd</sup> Saturday of the St. Matthew's 388 Dixwell Ave 203-777-0472 Call to verify, schedule varies. Church month 8am to 9am Closed July and August Reopens 3<sup>rd</sup> Saturday in September; 3<sup>rd</sup>, 4<sup>th</sup> and 5<sup>th</sup> Saturday of the month from 8am to 9am Upon This Rock 3<sup>rd</sup> Saturday of the 150 Edgewood Ave 2030387-1215 Ministries – Dwight month Substation 9am to 11am Closed major Varick AME Zion 242-246 Dixwell 203-62406245 1<sup>st</sup> Saturday of the Ave month holidays 10am to 12pm Mondays 5:30pm to 6:30pm



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NHPS OFFICE OF YOUTH, FAMILY & COMMUNITY ENGAGEMENT

Agency	Address	Telephone	Date-Time	Notes
Vertical Church-Fair	296 Blatchley Ave		3 <sup>rd</sup> Saturday of the	
Haven Substation			month	
			11am to 1pm	
Walk of Faith Church	104 Fairmont Ave	203-469-5134	Wednesdays	
			10:30am to	
			1:30pm	
Women of the	26 Charles St	203-675-9437	Tuesdays	
Village- Dixwell		203-376-2790	12noon to 2pm	
Substation				
			4 <sup>th</sup> Friday of the	Distributes
			month	nonperishable
			4pm to 6pm	food items

### Food Assistance Regional/Statewide; Diapers Information

Agency	Address	Telephone/Website	Date-Time	Notes
			Website for Info	
Connecticut	Will be	203-772-2771	Full schedule of	Bring your own
Food Bank	onsite to	www.ctfoodbank.org/gethelp	Mobile Pantry	grocery bags
(CFB) Mobile	provide		locations and links	
Pantry	fresh food		to more food	
			resources	
United Way of		2-1-1		Students and
СТ				community needing
				assistance finding
				food, paying hour
				bills, accessing free
				childcare or other
				essential services
SNAP (Food		www.connect.ct.gov		Households and
stamps)				individuals wanting
				to apply for
				Supplemental
				Nutrition Assistance
				Program: check
				eligibility/apply
				online, click on
				"apply for benefits



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Agency	Address	Telephone/Website	Date-Time	Notes
			Website for Info	
Women,		800-741-2142		Supplemental
Infants and				food and
Children				nutrition
(WIC)				program for
				pregnant
				women, new
				moms and
				children under 5
				years. Call to
				apply.
Connecticut	Only distributin	g diapers and Alliance Period S	upplies through current p	partnering agencies
Diaper Bank				

### Soup Kitchens- New Haven

Agency	Address	Telephone	Date-Time	Notes
Community Soup	84 Broadway	203-624-4594	Lunch	
Kitchen			Mondays, Tuesdays,	
			Thursdays and	
			Fridays	
			11:30am to 1:30pm	
			Breakfast Saturdays	
			8:30am to 9:30am	
Downtown Evening	311 Temple St	203-624-6426	Monday-Thursday	
Soup Kitchen			5:30pm to 7pm	
			Sunday	
			4:30pm to 6pm	
			September to May	
	323 Temple St		only	Closed during the
			Friday	summer
			6pm to 7:30pm	
			Saturday	
			5pm to 6pm	



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Date-Time Notes Address Telephone Agency Immanuel 1324 Chapel St 203-777[8744 Sundays **Missionary Baptist** 1:30pm to 2:30pm Church St. Luke's Church 111 Whalley Ave 203-865-0141 Women and Lunch Tuesdays and Children only Thursdays 12noon to 1pm Everyone Breakfast Wednesdays Closed July and 8:30am to 9:30am August Closed in August St. Martin de Pores 136 Dixwell Ave 203-624-9944 Tuesdays 8:30am to 9:30am Reopens September 11 St. Paul's Church 150 Dwight St 203-624-3937 Friday 8am to 9am 1<sup>st</sup> Wednesday in 268 Park St 203-777-5537 Wednesdays St. Thomas More October and ends 11:30am to Chapel 12:45pm last Wednesday in April Sunrise Café 57 Olive St 203-495-7600 Monday-Friday 7:30am to 9:30am Thomas Chapel 30 White St 203-865-6254 Wednesdays Church of Christ 11am to 1pm Yale Community 323 Temple St 203-624-6426 Fridays October-April Kitchen 6pm to 7pm Saturdays October-April 5pm to 6pm

> Closed May-September



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### Food Pantries- Miscellaneous Food Resources

Agency	Address	Telephone	Date-Time	Notes
Ed Leduc Memorial Food Pantry	1302 Chapel St	203-624-0947	Mondays, Wednesdays and Thursdays 10am to 12:30pm 1:30pm to 4:30pm Fridays 10am to 11:30am	For individuals with HIV. Walk-in with referral from A Place to Nourish Your Health, agency case manager or set up appointment before accessing pantry
Free Forever Prison Ministry	149 Rosette St	203-772-2555	Call Monday- Friday 9am to 5pm for appointment	Food pantry for individuals with HIV or recently incarcerated. Call for information.
Integrated Refugee and Immigrant Service	235 Nicoll St	203-56202095	Wednesday 8:30am to 11am	Food Pantry for immigrants, refugees, asylees, asylum seekers and Connecticut residents

### **Senior Meals**

Agency	Address	Telephone	Date-Time	Notes
Atwater Senior	26 Atwater St	203-946-8558	4 <sup>th</sup> Friday of the	Age 55+
Center			month	New Haven
			11:30am to 1pm	residents
Casa Otoñal	148 Sylvan Ave	203-777-9849	Monday-Friday	Age 60+
			12noon	
Dixwell Newhallville	255 Goffe St	203-946-8541	Monday-Friday	Age 55+
Senior Center			11:30am	New Haven
				residents
East Shore Senior	411 Townsend Ave	203-946-8544	Monday-Friday	Age 55+
Center			11:30am	New Haven
				resident



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Agency	Address	Telephone	Date-Time	Notes
FISH of Greater New		203-503-0106	Delivery hours	Call Monday-Friday
Haven			Monday-Friday	from 9am to 4pm
			12noon to 3pm	to schedule
				assessment
				Income at/below
				130% FPL
				Grocery delivery to
				needy and
				homebound
				Greater New Haven
Greek Olive	402 Cargont Drive	203-495-9990	Madaadaya	residents
Restaurant	402 Sargent Drive	205-495-9990	Wednesdays	Age 60+
Life Bridge		203-752-9919	11am to 1pm Monday-Friday	Senior Meals via
		203-732-9919	Monuay-Filuay	Meals on Wheels
Community Services				Meals off wheels
			Monday-Friday	Meals served- 16
			11:30am to	different cafes
			12:30pm	throughout Greater
				New Haven

https://www.foodpantries.org/ci/ct-new\_haven

#### Food and Housing Support

Casa Otoñal food and housing assistance. Feel free to share with families in need. <u>https://forms.office.com/Pages/ResponsePage.aspx?id=H7ScJR2IQku7nV6XEoPJdBWdF8LzqrNOkjot</u> <u>1EZ2OINUNVZJUE8xODcwQ1A4VIM4V0dYWDNLTzdYQS4u</u>

https://forms.office.com/Pages/ResponsePage.aspx?id=H7ScJR2IQku7nV6XEoPJdBWdF8LzqrNOkjot 1EZ2OINURUZKUkhFVU9WN0c0NzNHR0VWTIRSSFRWSS4u

# ATTEND. CONNECT. ENGAGE.

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### Wireless/Internet Providers/Services and Information (Visit websites for full details)

Agency	Telephone/Website	Notes
Cricket Wireless	1-800-CRICKET	To qualify, call. Reconnection fees waived
Comcast Xfinity	1-885-8-INTERNET (1-855-846-8376) or apply online at www.InternetEssentials.com	Will not disconnect/add late fees for customers who contact company and explain their situation. Customers will have unlimited data for 60 days. Xfinity Wi-Fi hotspots free for anyone.
		<b>Comcast Internet Essentials:</b> Comcast is increasing access to and speed of its "Internet Essentials" low-Income Internet service. Eligible applicants can receive two free months' service (\$9.95/month). You can apply if: -You are eligible for public assistance programs (e.g., Medicaid, SNAP, SSI, etc.) -Live in a city or town served by Comcast -Haven't subscribed to Comcast Internet within the last 90 days -Have no outstanding debt to Comcast less than one year old.

### **Wireless Providers Information**

AT & T	Will not terminate service/charge late fees for wireless, home phone or broadband residential or small business customers for next 60 days. Public Wi-Fi hotspots open to any American. Consumer home internet wireline customers will receive unlimited internet data. Qualified "limited income households" will be able to pay \$10/month for internet access.
Verizon Wireless	Will waive late fees for residential and small business customers affected by COVID-19.
T Mobile	Customers can set up a payment arrangement online. Customers will receive unlimited cellphone data for the next 60 days, except for roaming.
Sprint	For next 60 days, waiving late fees; not stopping service for those unable to pay bills.



#### Public Utilities, Community Agencies, Health Resources, First Responders (Visit websites for full details)

Agency	Telephone/Website	Date-Time	Notes
United Illuminating	1-800-722-5584	24/7	Call to pay bill, check account balance,
			etc. or
		Monday-Friday	if concerned about paying bill
		7am to 7pm	
			Implementing plans to maintain safe,
			reliable service.
			Download mobile app at App Store
			and Google Play to view/pay bill and
			view outage info
			Use website to pay bill, view outage info, start new service, enroll in eBill,
			etc.
Southern CT Gas	1-800-659-8299	24/7	Call to pay bill, check account balance,
Company		, .	etc. or
		Monday -Friday	if concerned about paying bill
		8am to 6:30pm	1,5,5
			Implementing plans to maintain safe,
			reliable service.
			Download mobile app at App Store
			and Google Play to view/pay bill
			Use website to pay bill, start new
	1 000 000 0000		service, enroll in eBill, etc.
Eversource	1-800-286-2000		Suspending disconnections for
	eversource.com		nonpayment; assisting with financial
			programs e.g., payment plan). Customers can download mobile app
			to check account, pay bill, etc. Note:
			Be aware of possible "scams" related
			to current health crisis. Beware of calls
			threatening to disconnect utility
			service, demanding payment via
			unusual means, requesting personal
			information, etc. Visit our website for
			guidance and questions.



#### **Community Action Agency of New Haven (CAANH) Information/Services**

Agency	Telephone	Notes
Connecticut Energy Assistance	203-387-7700 X 287	Accepting applications for heat assistance, for eligible households, until May 1, 2020. No walk-ins.
Program (CEAP)		
		Also available:
		<ul> <li>Operation Fuel: statewide program providing one-time emergency energy assistance to those households in crisis and ineligible for energy assistance program; offers seasonal assistance to oil heating clients.</li> <li>Case Management Services-Family Services Department: Provides access to services/referrals to address barriers, e.g., homelessness, basic needs, housing, vocational, mental health/addiction treatment, employment, and transportation assistance.</li> <li>Passport Transitional Services: Case management</li> </ul>
		services to the homeless people and families

#### Health Resources

Agency	Telephone	Notes
Yale New Haven Health (YNHH)	833-275-9644	Call center- ask questions about COVID-19 Staffed by YNHH professionals. Can provide those experiencing symptoms information about testing and care they need. #coronavirus

#### Walk In Mental Health Services

Agency	Address	Telephone	Date/Time	Notes
Connecticut Mental Health	34 Park St, 1 <sup>st</sup> Floor	203-974-7713	Monday to Friday 9am to 5pm	
Center Warm Line Mental Health Clinics		203-287-2460	Monday- Thursday 9am to 6pm	12 trained peer support specialists to service general public who are struggling during the present crisis



#### Walk In Health Services

Agency	Address	Telephone/Website	Date/Time
Cornell Scott Hill	400 Columbus Ave	203-500-3000	Monday-Tuesday
Health Center		cornellscott.org	8:30am to 8pm
			Friday
			8:30am to 5pm
			Saturday
			8:30am to noon
			Sunday-closed
Concentra Urgent	370 James S	203-503-0482	Monday to Friday
Care			8am to 5pm
			Saturday and Sunday
			closed
New Haven	77 Grand Ave	203-562-8697	Monday to Friday
Medical Center			9am to 12noon
			2pm to 5:30 pm
			Saturday
			9am to 12noon
Medical Walk In	1351 Whalley Ave	475-238-8178	Monday, Wednesday,
Clinic-Westville			Friday
			8:30am to 5pm
			Thursday
			12noon to 7pm
			Saturday
			8am to 1pm
			Sunday closed



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### Junta for Progressive Action

Mission	Address	Telephone/Email	Date/Time
The mission of Junta for Progressive Action is to collaborate with Latinx communities in the Greater New Haven area to advance the social, economic and civic environment for all, while embracing Latinx cultural traditions.	169 Grand Ave	203-787-0191 203-787-4934 info@juntainc.org	Monday-Friday 9am to 5pm

### Local Resources About: Covid 19, Web Based Tutorials on Online Resources, Free Tutoring for Students, Support Group Information

Agency	Telephone/Website	Notes
ULA	Bit.ly/covid-new-haven-es	ULA has created the link below, aimed at providing information and resources about Covid-19 in Spanish to the undocumented community in New Haven. Please, share broadly.
	https://www.facebook.com/groups/ apoyo.mutuo.new.haven/?notif_id= 1584989300843742%+&notif_t= group_invite_confirmed_feedback	ULA has also created a Facebook page with additional information and resources
	http://eepurl.com/gXL4Tb	
GNH Community	http://gnhcommunity.ning.com/profiles/ blog/show?id=3365802%3ABlogPost% 3A107226&xgs=1&xg_source=msg_ share_post	
United Way of Greater	203-691-4207 Office	Beth Pellegrino Yale Tutoring
New Haven	203-258-4887 Cell	Initiative Director of Community Impact
South Central Network of	scnc@cliffordbeers.org	
Care		
	https://www.inc.com/amy-morin/9-	
	mantras-that-will-keep-you-mentally-	
	<u>strong-in-tough-times.html</u>	



### Web-Based/Online Pre K-3<sup>rd</sup> Grade Educational Resources

https://www.youtube.com/user/CosmicKidsYoga

https://www.education.com/games/preschool/

https://www.getepic.com/ https://earlymath.erikson.edu/ideas/

https://family.gonoodle.com/

http://www.nickjr.com/

https://cdn-blob-prd.azureedge.net/prd-pws/docs/default-source/default-document-library/learn-

at-home-2020/early-childhood-family-activities-accessible.pdf?sfvrsn=4722c315\_4

https://www.sesamestreet.org/

https://www.starfall.com/h/